

Request for Return of Mistaken BPAY Payment



SERVICE ONE Alliance Bank

Member Name:

Membership No.:

Contact No/s.:

PAYMENT DETAILS

BPAY - phoneLink BPAY - eLink

Account name and number from which payment was made:

Date/s payment/s processed:

Amount/s:

Biller Code number/s credited:

Correct Biller Code:

Customer Reference Number/s credited:

Correct Reference Number:

REASON FOR RETURN REQUEST

DECLARATIONS AND ACKNOWLEDGEMENTS

I/We acknowledge a BPAY trace/recall fee will apply for this service as detailed in SERVICE ONE's Schedule of Fees and Charges.

Signature	Print Name	Date / /
Signature	Print Name	Date / /

OFFICE USE ONLY

Request received by: Signature checked: via photo ID

At Branch: via TRC

Date: Receipt No.:

FORWARD TO OPERATIONS

Branch stamp

Service One Mutual Limited ACN 095 848 598 (SERVICE ONE) is an agent of Bendigo and Adelaide Bank Limited (Bendigo Bank) ACN 068 049 178 AFSL/Australian Credit Licence 237879 in the distribution of SERVICE ONE Alliance Bank branded products and services. SERVICE ONE also has arrangements with other third parties as detailed in the Financial Services Guide.

SERVICE ONE Alliance Bank branded deposits and loans are deposits and loans of Bendigo Bank.

SERVICE ONE Alliance Bank is a trade mark of Bendigo Bank.